

How to Prevent Dashboard Certificate Security Alert on Every Logon

Symptom:

The following Security Alert appears every time a user logs on to SAP Business One.

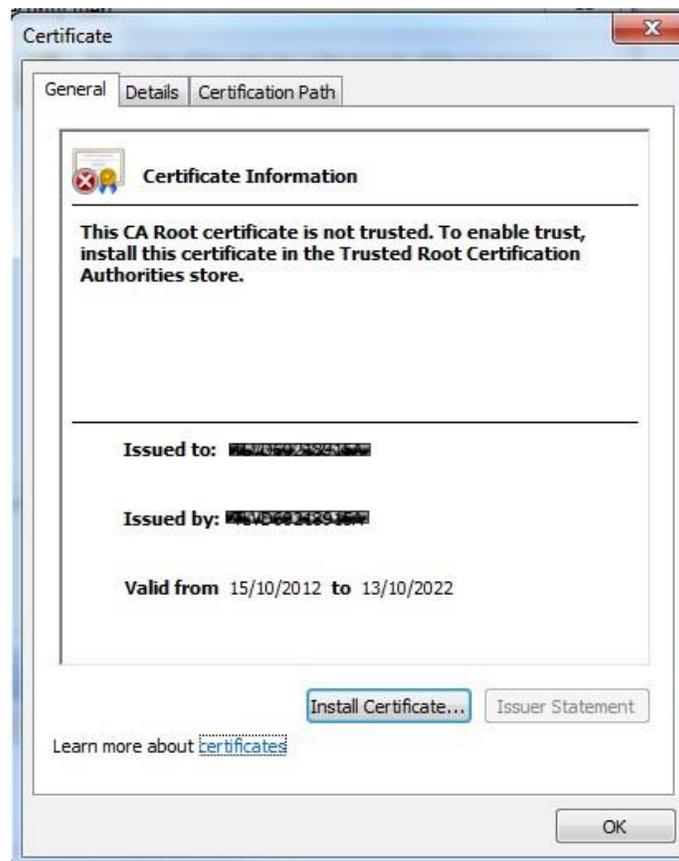
"The identity of this web site or the integrity of this connection cannot be verified."



Solution:

This is an Internet Explorer security issue. Lower the Internet Explorer security level (Tools->Internet Options->Security tab) and then import the certificate by following these steps:

1. When the security alert appears click "View Certificate".
2. Then click "Install Certificate..."



3. Click "Next >"



- Choose the "Place all certificates in the following store" option and then click "Browse..."



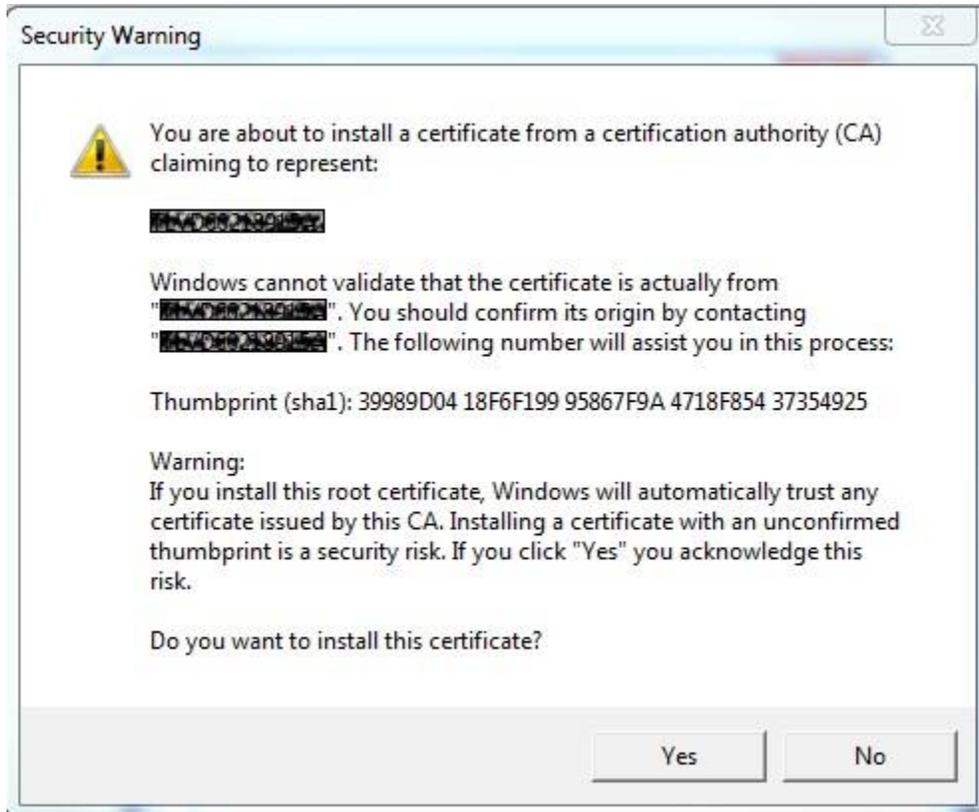
- Double click on the "Trusted Root Certificate Authorities" store and then click "Next".



6. Click "Finish"



7. The following Security Warning will appear:



8. Click "Yes". You will now see a message box saying "The import was successful."