How to Prevent Dashboard Certificate Security Alert on Every Logon

Symptom:

The following Security Alert appears every time a user logs on to SAP Business One.

"The identity of this web site or the integrity of this connection cannot be verified."
Solution:

This is an Internet Explorer security issue. Lower the Internet Explorer security level (Tools->Internet Options->Security tab) and then import the certificate by following these steps:

1. When the security alert appears click "View Certificate".
2. Then click "Install Certificate..."
3. Click “Next >”
4. Choose the "Place all certificates in the following store" option and then click "Browse..."

5. Double click on the "Trusted Root Certificate Authorities" store and then click "Next".
6. Click “Finish”
7. The following Security Warning will appear:

![Security Warning]

You are about to install a certificate from a certification authority (CA) claiming to represent:

Windows cannot validate that the certificate is actually from 'Company Name'. You should confirm its origin by contacting 'Contact Information'. The following number will assist you in this process:

Thumbprint (sha1): 39989D04 18F6F199 95867F9A 4718F854 37354925

Warning:
If you install this root certificate, Windows will automatically trust any certificate issued by this CA. Installing a certificate with an unconfirmed thumbprint is a security risk. If you click "Yes" you acknowledge this risk.

Do you want to install this certificate?

8. Click "Yes". You will now see a message box saying "The import was successful."