

How to Prevent Dashboard Certificate Security Alert on Every Logon

Symptom:

The following Security Alert appears every time a user logs on to SAP Business One.

"The identity of this web site or the integrity of this connection cannot be verified."









Solution:

This is an Internet Explorer security issue. Lower the Internet Explorer security level (Tools->Internet Options->Security tab) and then import the certificate by following these steps:

- 1. When the security alert appears click "View Certificate".
- 2. Then click "Install Certificate ... "

	Details	Certification Path	
8	Certi	ificate Information	
This inst Aut	s CA Roo all this o horities	t certificate is not trusted. To enable tru certificate in the Trusted Root Certificati store.	ust, ion
	Issued	to: Manufacture	
	Issued	by: ####8683#3936#	
1	Valid fo	rom 15/10/2012 to 13/10/2022	
	valiu li		
	vanu n		
	Valid II	Install Certificate,	Statement







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3. Click "Next >"









4. Choose the "Place all certificates in the following store" option and then click "Browse..."

cate Import Wizard	
rtificate Store	
Certificate stores are system are	as where certificates are kept.
Windows can automatically select the certificate.	t a certificate store, or you can specify a location for
Automatically select the ce	rtificate store based on the type of certificate
Place all certificates in the	following store
Certificate store:	
	Browse
arn more about <u>certificate stores</u>	

5. Double click on the "Trusted Root Certificate Authorities" store and then click "Next".

	Percent	10
	Trusted Poot Cartification Autho	rition
	Enterprise Trust	E
	Intermediate Certification Autho	rities
	Citive Directory User Object	+
4	III	+







6. Click "Finish"

Certificate Import Wizard	X		
	Completing the Certificate Import Wizard The certificate will be imported after you click Finish. You have specified the following settings:		
	Certificate Store Selected Automatically determined by t Content Certificate		
	• •		
	< Back Finish Cancel		







7. The following Security Warning will appear:

ecurity Warning		
	You are about to install a certificate from a certification authority (claiming to represent:	CA)
	13 LANGER 899	
	Windows cannot validate that the certificate is actually from " MANDER STREE ". You should confirm its origin by contacting " MANDER STREE ". The following number will assist you in this pro	cess:
	Thumbprint (sha1): 39989D04 18F6F199 95867F9A 4718F854 373549	25
	Warning: If you install this root certificate, Windows will automatically trust certificate issued by this CA. Installing a certificate with an unconfi thumbprint is a security risk. If you click "Yes" you acknowledge th risk.	any irmed iis
	Do you want to install this certificate?	
	Yes	No

8. Click "Yes". You will now see a message box saying "The import was successful."



