

## New Public Cloud Notification App

We at Vision33 have been seeking ways to communicate more effectively with our Public Cloud customers.

One such way is through our new Public Cloud notification app. Vision33 will use this communication tool to share new features, scheduled upgrades, documentation, available training, and more.

Here's how it works. As Public Cloud users login to SAP Business One, the notification app will recognize that a new announcement has been published to the [Public Cloud Notification page](#) and trigger the App to pop open a browser window. This action will occur each time a user logs into SAP Business One until the announcement is "deactivated". The announcements page will not open unless there is an active announcement.

To access the Vision33 Public Cloud Notifications page directly, [click here](#).

Please contact your Customer Relationship Manager or [support@vision33.com](mailto:support@vision33.com) with any questions.

The Vision33 team

## Helpful FAQs

- 1) *How long will old announcements be posted for?*
  - a) "Inactive" announcements will remain published indefinitely to preserve a log of past communications.
- 2) *Can notifications be turned off?*
  - a) No, notifications cannot be turned off. It's the most effective way for us to communicate important information to our Public Cloud customers.
- 3) *How long will notifications last?*
  - a) We expect new announcements to be active for 3-5 business days.