



## **Company Background**

Vision33 is a member of Group zed, a privately owned and operated holding company that is based in St. John's, Newfoundland, Canada. With US headquarters in Irvine, California, Vision33 delivers on the promise of technology by providing small to midsized enterprises (SMEs) with the world-class enterprise software and customer support needed to manage growth and achieve business goals. They have been helping businesses achieve greater success through technology for over twenty years.

As one of the first reseller partners for SAP Business One in 2003, Vision33 has always maintained a dedicated focus on SAP SME solutions. From its Canadian roots to its establishment in California, Vision33 has grown to have offices throughout the US and is now coming full circle on our North American footprint – a Canadian Vision33 headquarters in Burnaby, British Columbia with offices throughout Western Canada and Toronto, Ontario.

# How We Deliver The Best Service

## **Consulting Services**

Vision33 is a premier implementation partner for ERP software solutions for small to midsized enterprise; no other partner offers the same level of customer services combined with a deep level of understanding of your business processes. Vision33 is committed to supporting your business well beyond implementation to ensure that you have the support you need to grow and achieve your business goals.

#### **SAP Business One Implementation**

Using a formal methodology, Vision33 uses industry best practices and leverages its industry experience to align technology with your business systems.

#### **SAP Business One Custom Development**

No two businesses are alike. Vision33's strength lies in our consultants' ability to understand how each business works, their unique processes and identify areas where SAP Business One customizations can be made to ensure the highest return of investment and overall satisfaction.

#### **Training services**

Vision33 offers training sessions throughout North America for its customers including weekly web chats and 2-day courses in addition to on-site employee training led by ERP implementation consultants.

#### **Hosting Services**

Vision33 hosting sercvices are now available through Amazon Web Services for customers that choose the hosted deployment option for their ERP solution or that do not have the IT resources to host the application themselves. "

We now have support for processes and detailed reports that we could not have imagined with other ERP solutions and know that we can achieve anything with our partner, Vision33.

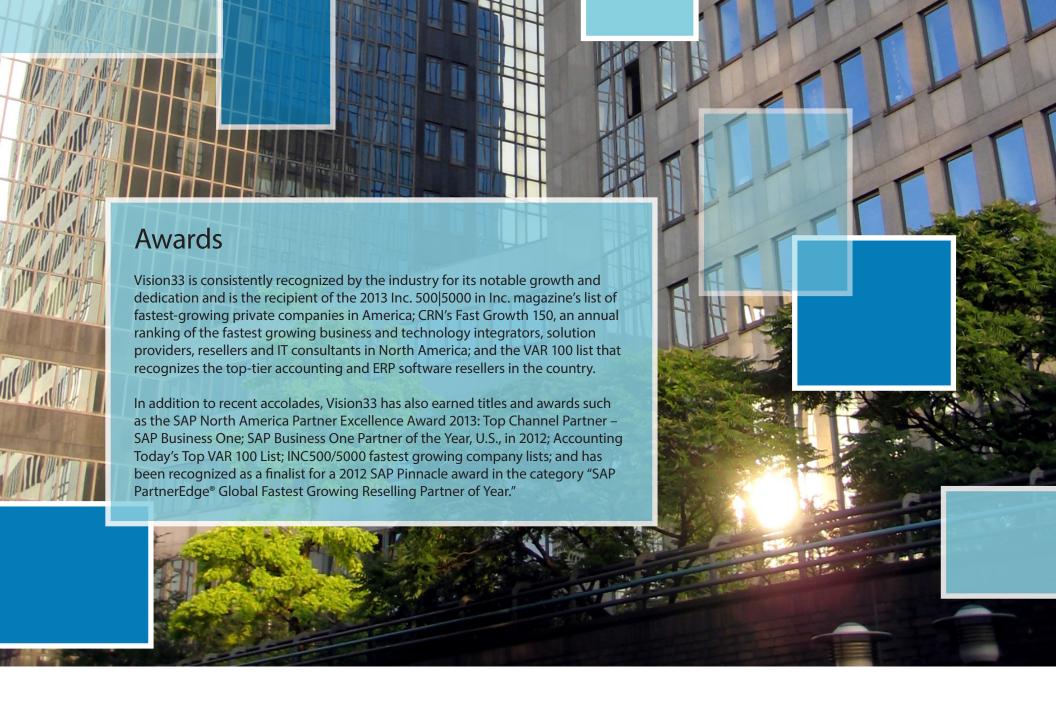
MARK SMITH, Co-Founder/President, Envelopments



### **World Class Resources** The Vision33 customer experience was beyond **SAP Certified Consultants** anything imagined. From our first conversation, Vision33 has the largest team of certified SAP Business One we could feel the deep level of knowledge, Consultants in North America. This team has decades of passion and enthusiasm that the Vision33 team experience in successful ERP implementations. Each consultant brings expertise across diverse industries and organizations, and is had for both the solution – and for our business. proficient in analyzing businesses processes to implement tailored SAP Business One solutions. Our Consultants are unique in their KANDACE DATO, President & CEO, Carrier Consulting ability to use SAP Business One as a foundation to customize to International meet your specific business needs. Industry Leading Support Program **TOTAL Care For Your Business** At the center of Vision33's customer experience is the TOTAL Care program, which provides customers with world-class customer support from a team of certified Consultants throughout North America. Partnering for success, Vision33 ensures customers are supported in their needs well beyond the implementation of SAP

Business One. Businesses maximize the benefit of their software investment with a proven successful program – focused on the customers' needs and priorities. With a focus on continual knowledge share regarding SAP Business One, customers can also access online materials and videos, and attend Vision33 regional in-person

events and webinars for a best of both worlds approach to support.





As an SAP channel partner for SAP Business One, Vision33 has empowered many businesses to implement the solution and achieve their objectives of improved growth, lower costs and a better understanding of business processes.

MARK MILFORD, National Vice President, North America Ecosystem Group SAP





## **Contact Information**

We look forward to having you as part of the Vision33 family. For additional information, please visit us online at www.vision33.com. For further information about Group zed, please visit www.gzed.com.

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